

GRADUATE SCHOOL CONFERENCE: KEY NOTE LECTURE by JASON RODRIQUEZ

We are happy to inform you that the chair *Citizenship and Humanization of the Public Sector* is organizing this year's Graduate School (GS) Conference on:

"Dignity and Emotional Labor in Care Work"

- Date: **Thursday April 12th**
- Time: **10:00 -12:30**
- Location: **Room 1.40
University of Humanistic Studies,
Kromme Nieuwegracht 29,
Utrecht**
- Open to: **GS-students, UvH-master students, UvH-staff and invitees**
- Costs: **Free - but please register by sending an email to GS-conference@uvh.nl**
- Language: **English**

Lecture:

Jason Rodriquez (University of Massachusetts) will talk about his book, *Labors of Love. Nursing homes and the structure of care work* in which he examines how organizational dynamics shape nursing home care. The regulatory system normalizes chronic understaffing and work overload, turning residents into an embodiment of reimbursable activities. A perfect show for the Inspectorate hides quality issues and onerous workplace conditions from view. Nevertheless, staff members who did not leave for better jobs develop emotional strategies to make their work meaningful, resist management and protect dignity of nursing home residents. They do so in ways, however, that make them vulnerable to exploitation.

Two distinguished Dutch scholars (to be announced) will respond to his lecture.

Biographical note: Jason Rodriquez's research aims to understand the organizational dynamics of health care provision. In particular he focuses on how care workers give meaning to their labor, and in turn how those meanings are shaped by organizations. In pursuing these issues, he does primarily ethnographic research in institutional settings such as nursing homes and hospitals. His book, *Labors of Love*, for example, examines how the fee-for-service payment system shapes nursing home care. His most recent project examines the construction of teamwork in an intensive care unit at an academic medical center.



10.00 – 12.30	10:00-10.30: Arrival, coffee and thee 10.30-11.30: Keynote lecture by Jason Rodriquez 11.30 - 12.30: Reactions from two distinguished scholars (tba.) + Q&A
12.30 – 13.30	Lunch break with poster presentations by PhDs